

FIG. 1

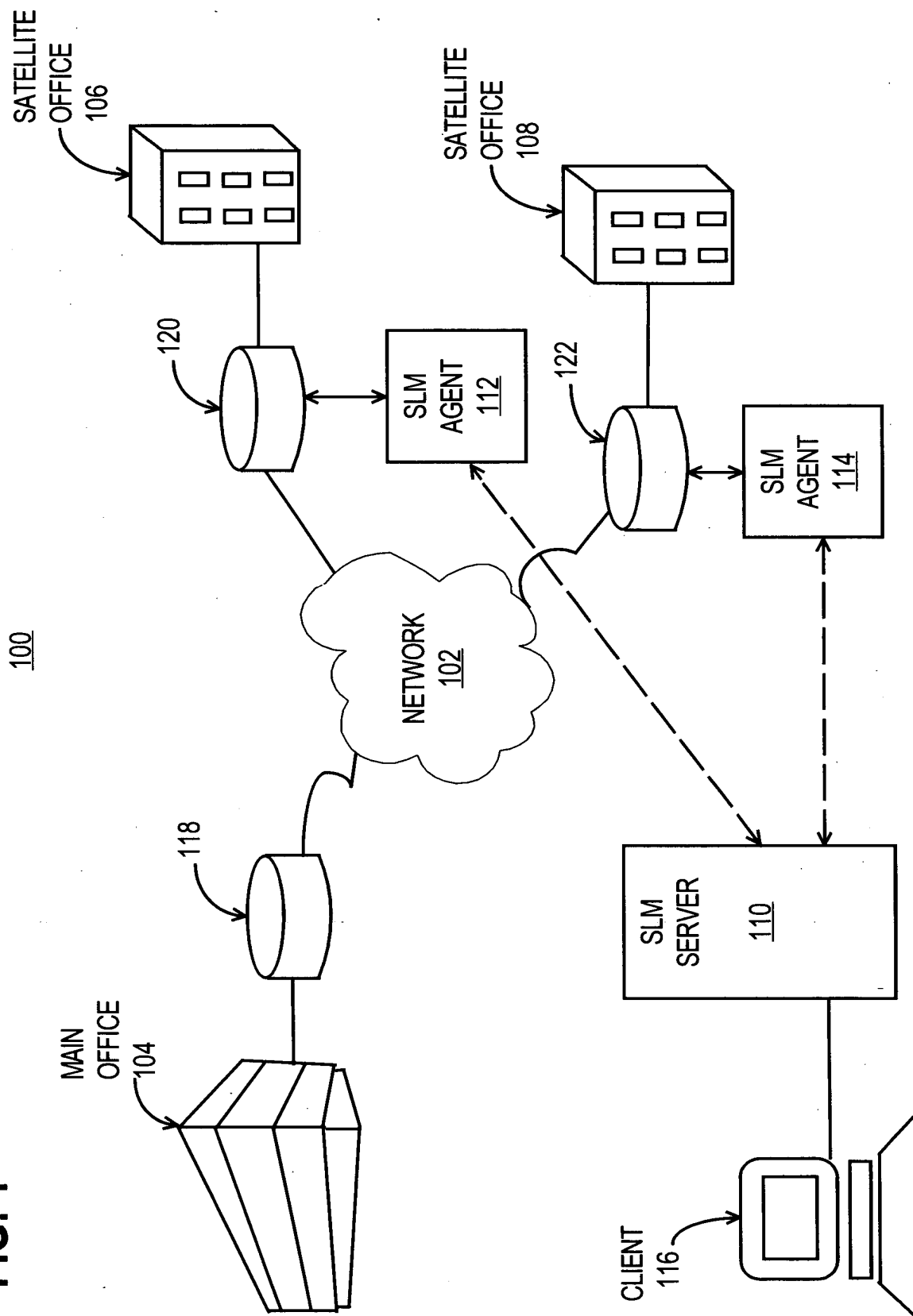


FIG. 2A

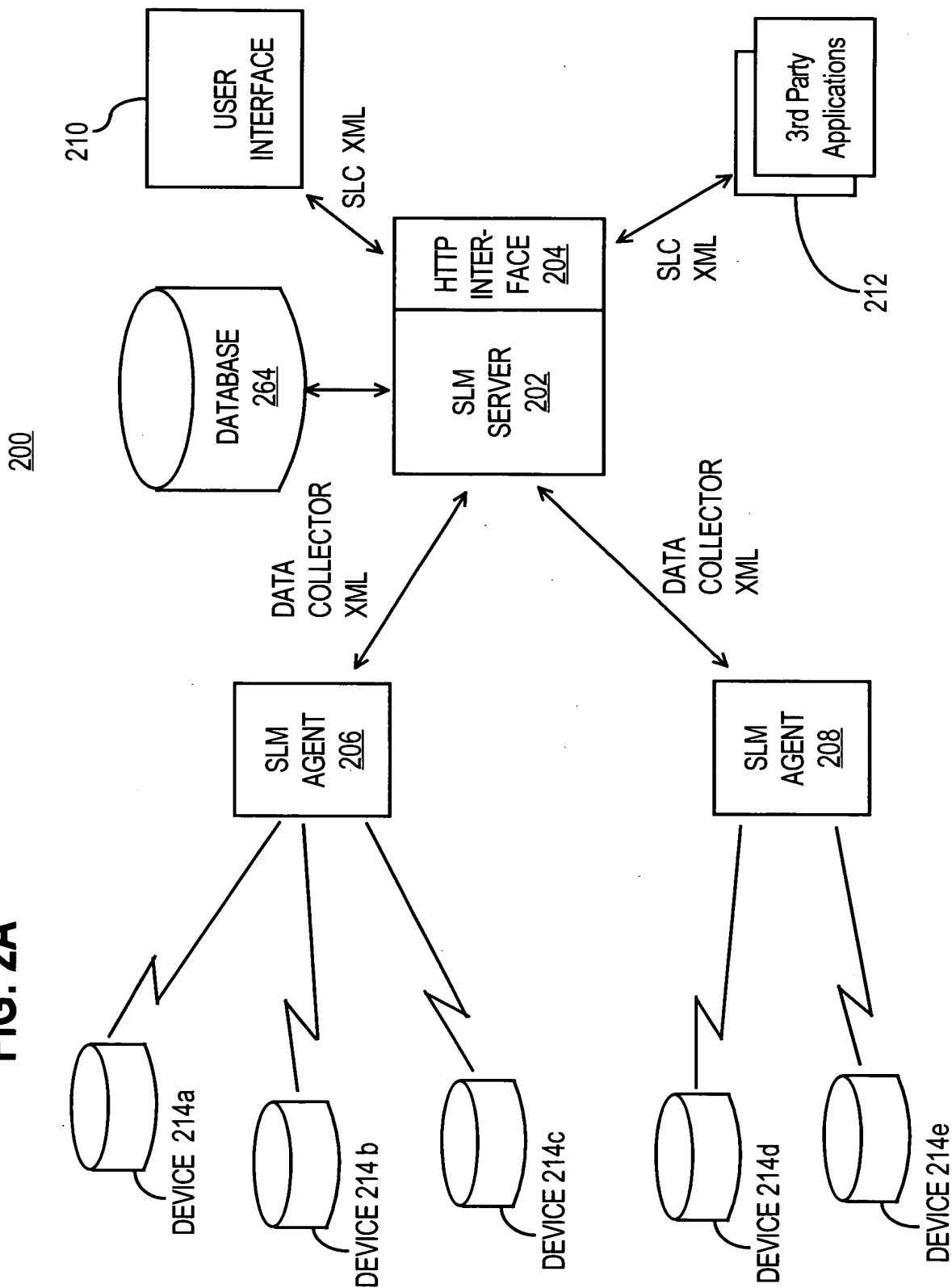
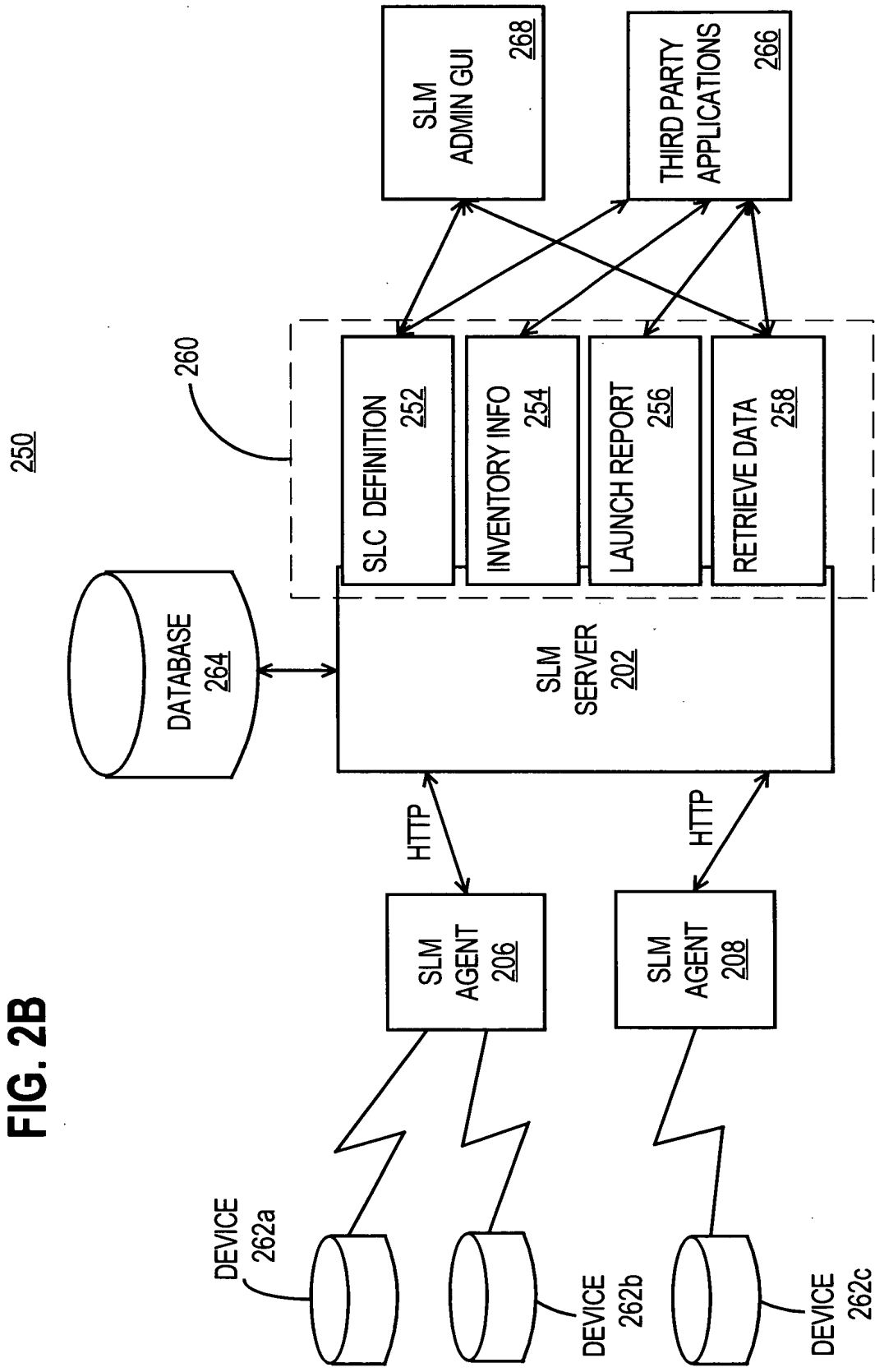


FIG. 2B



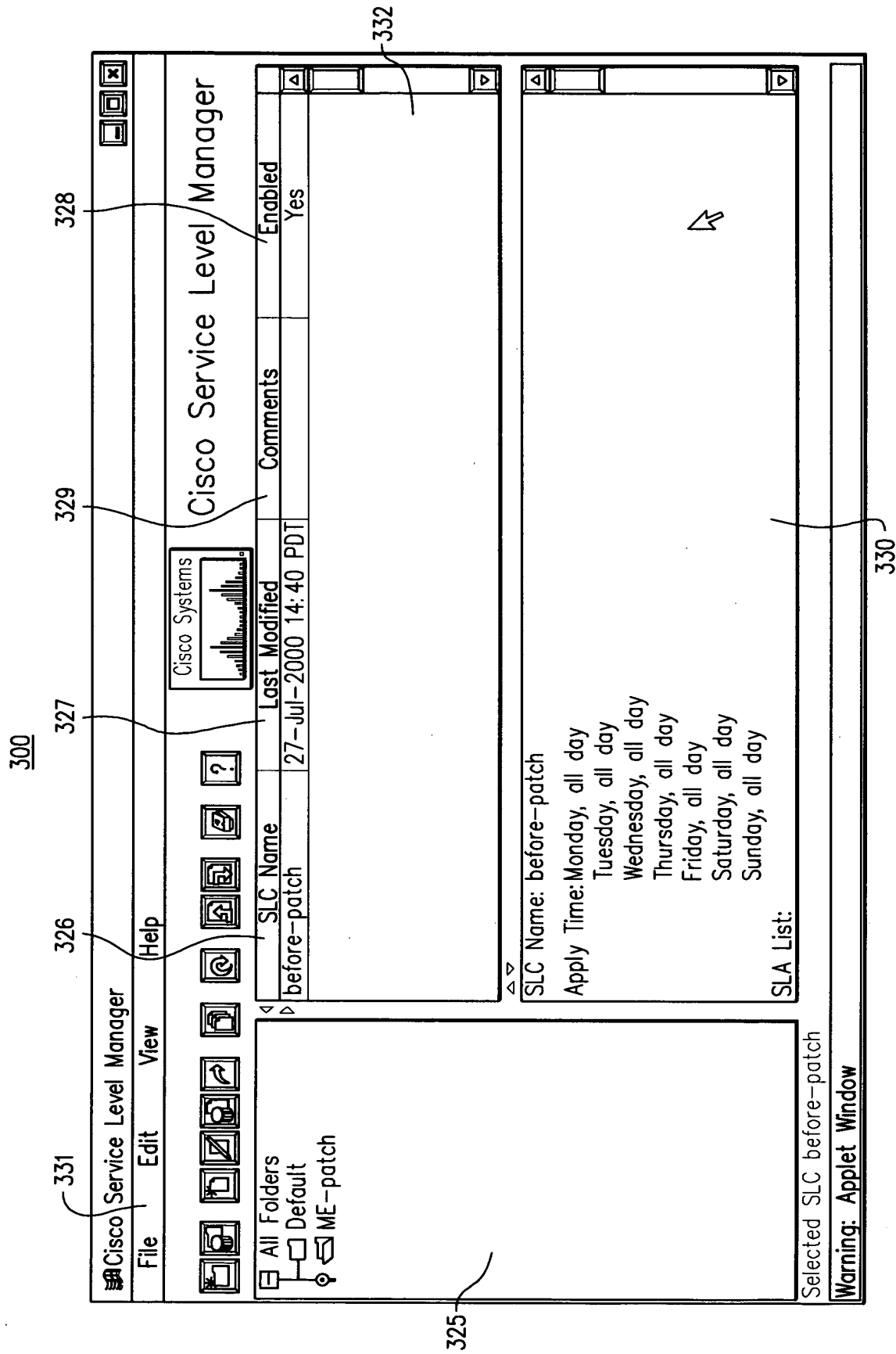


FIG. 3A

Define SLC in Folder Default

Define SLC in Folder Default

Name: Sample Service Level Contract

Enabled: ☒

Comments: An SLC represents a contract between a provider of service (e.g. an ISP or IT organization) and a service consumer.

SLC Applies

	Mon	Tue	Wed	Thu	Fri	Sat	Sun
From	All day ▾	All day ▾	All day ▾	All day ▾	All day ▾	All day ▾	All day ▾
To	All day ▾	All day ▾	All day ▾	All day ▾	All day ▾	All day ▾	All day ▾

SLA Items in This SLC

SLA Name	Type	Comments
Round trip latency	Round trip response-ICMP	Tests latency between each branch...

Buttons: New, Edit, Delete, Apply, OK, Cancel, Help

FIG. 3B

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Define SLA - Round-Trip Response

SLA Wizard

☒ 1. Define SLA Name
☐ 2. Select Device Pairs
☐ 3. Define Thresholds

Legend

☒ Valid Data
☒ Invalid Data
☐ No Data

Define SLA

Name: Round trip latency

Comments: Tests latency between each branch office

Sampling Interval: 5 minutes

Round-Trip Response: ICMP Echo

Payload Size: 28

Type of Service: 0

Back Next Cancel Help

FIG. 3C

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Select Devices

SLA Wizard

☒ 1. Define SLA Name

☒ 2. Select Device Pairs

☐ 3. Define Thresholds

Legend

☒ Valid Data

☒ Invalid Data

☐ No Data

Select Source Devices

View All

enm-2504.cisco.com
slam-la-3640.cisco.com
slam-mass-1750.cisco.com
slam-nyc-3640.cisco.com
slam-rfp-1750.cisco.com
slam-sj-7120.cisco.com

Select Target Devices

Device View All

enm-2516.cisco.com
enm-4000.cisco.com
enm-4500.cisco.com
enm-7000.cisco.com
enm-7010.cisco.com
enm-761.cisco.com
enm-762.cisco.com
enm-771.cisco.com
enm-772.cisco.com

Add

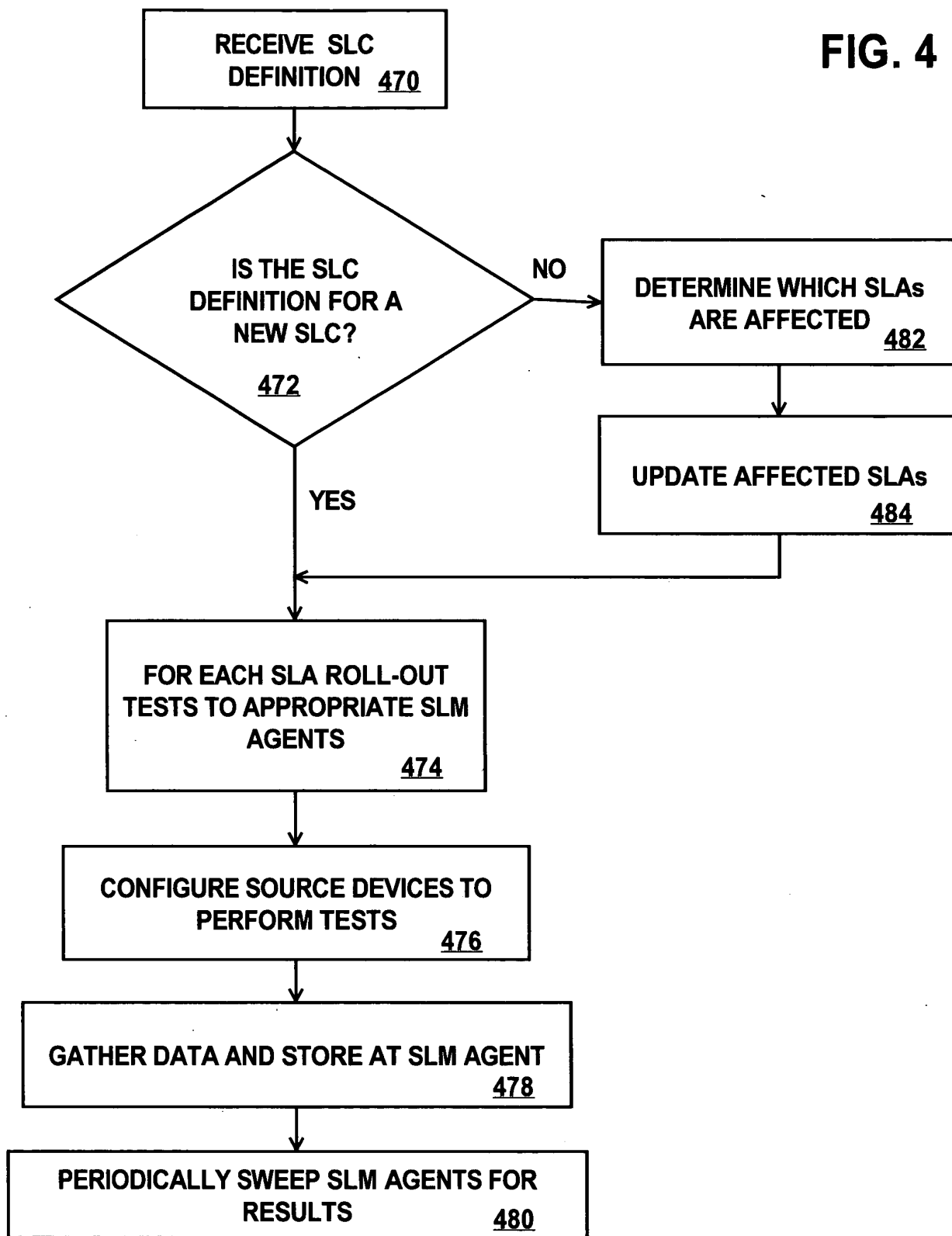
Source Device	Target Device
slam-la-3640.cisco.com	nm2611.cisco.com
slam-la-3640.cisco.com	nm2900.cisco.com
slam-la-3640.cisco.com	nm2820.cisco.com
slam-la-3640.cisco.com	nm2600.cisco.com

Delete

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FIG. 3D

FIG. 4



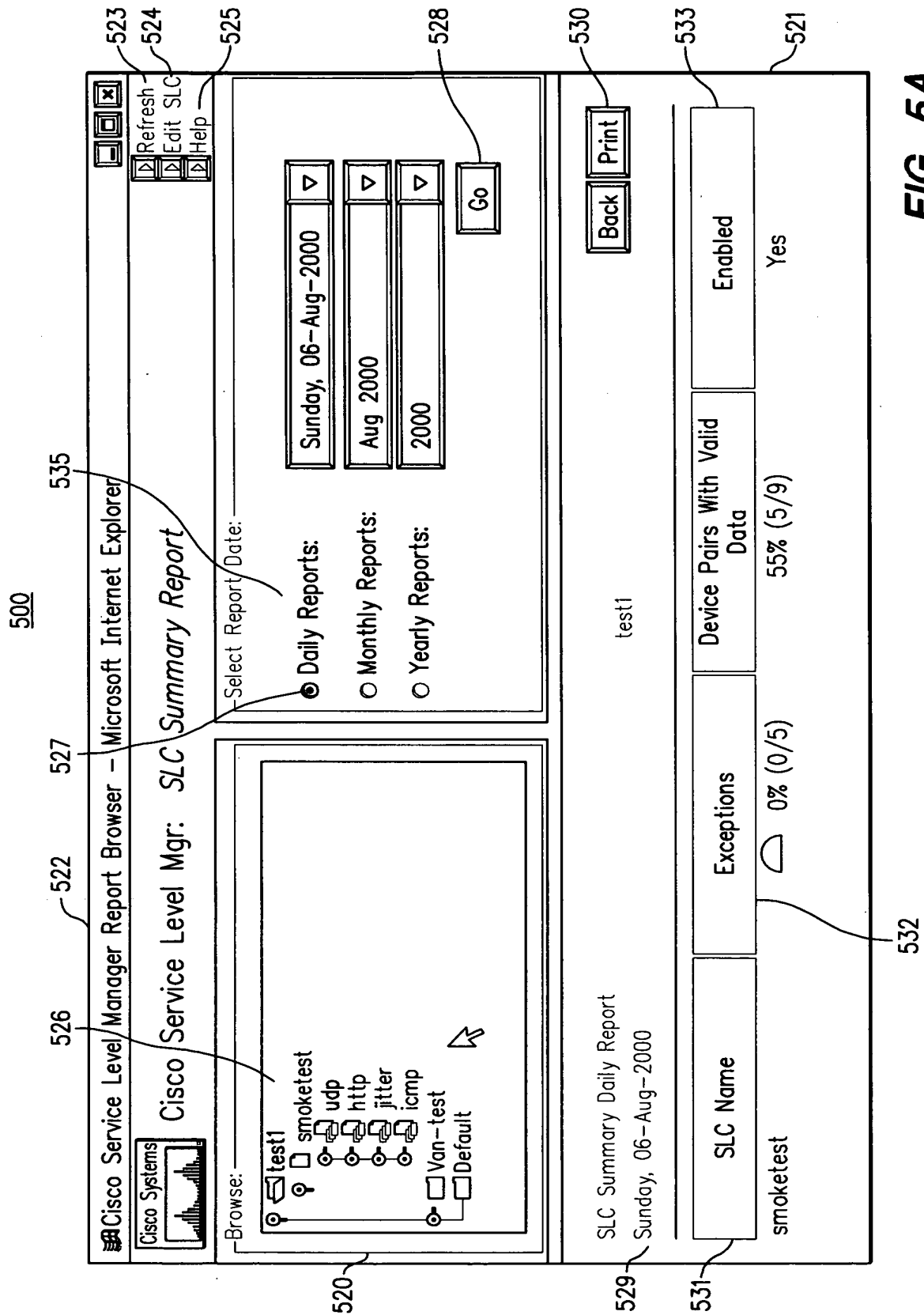


FIG. 5A

Cisco Service Level Manager Report Browser – Microsoft Internet Explorer

Cisco Systems
Cisco Service Level Mgr: SLA Summary Report
Refresh Edit SLC Help

Browse:

Select Report Date:

☒ Daily Reports:

Monday, 07-Aug-2000

☐ Monthly Reports:

Aug 2000

☐ Yearly Reports:

2000

Go

SLC Summary Daily Report
Monday, 07-Aug-2000

Device Pairs

slam-nyc-3640.cisco.com-slam-sj-7120.cisco.com
slam-sj-7120.cisco.com-slam-nyc-3640.cisco.com

smoketest/jitter
none
jitter=1, max=53[30.0]

Back Print

FIG. 5C

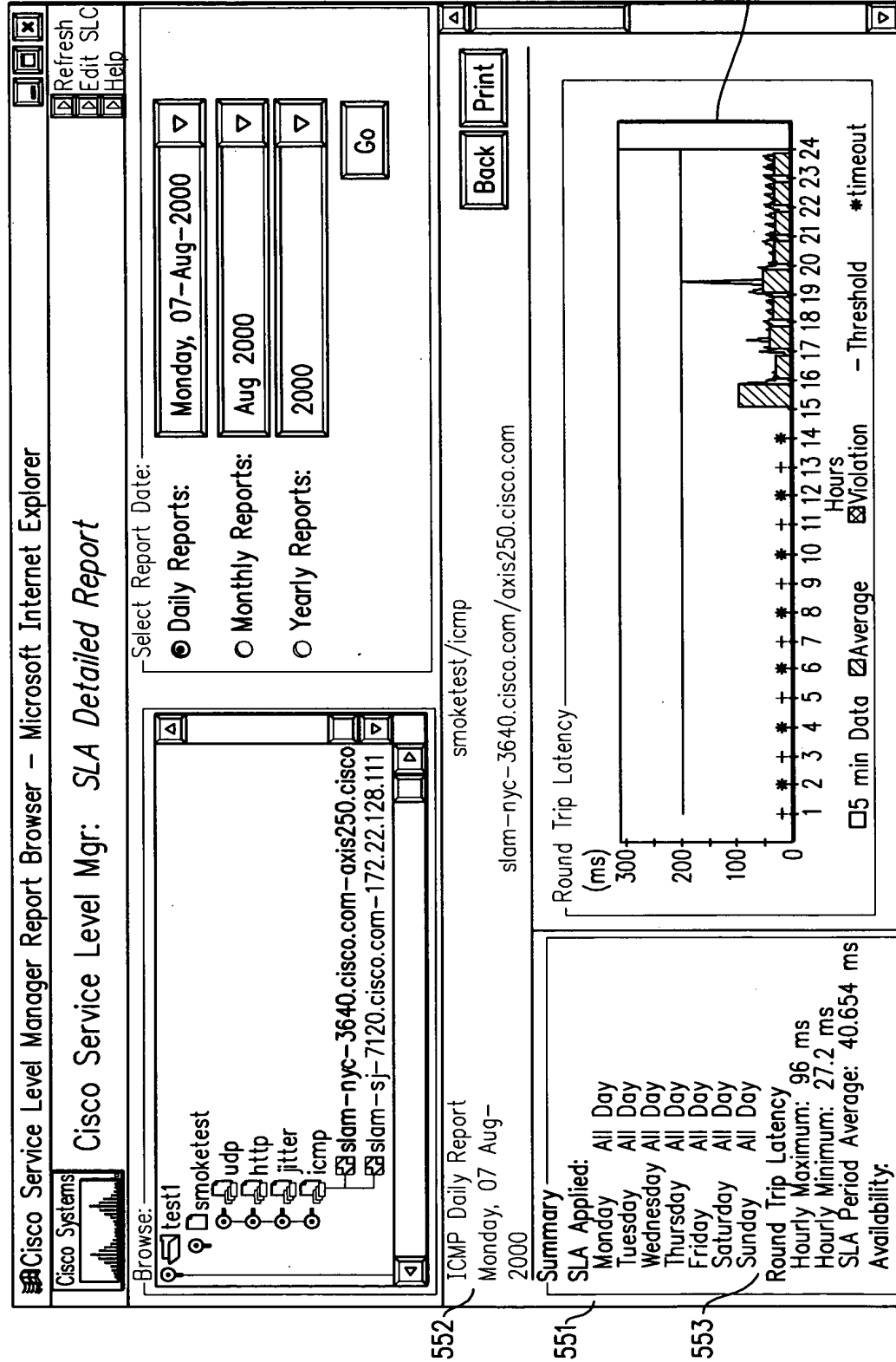


FIG. 5D

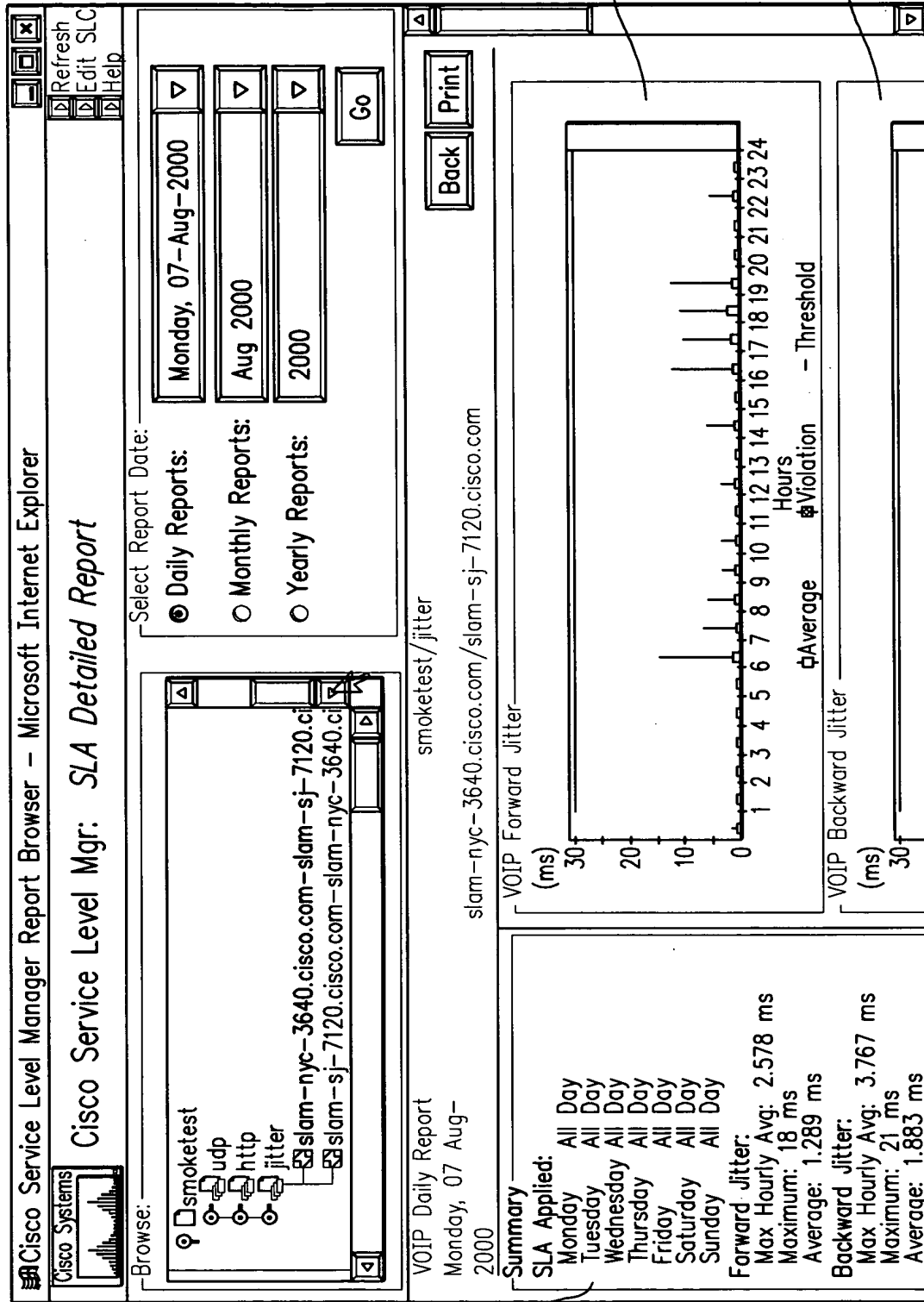


FIG. 5E

FIG. 6

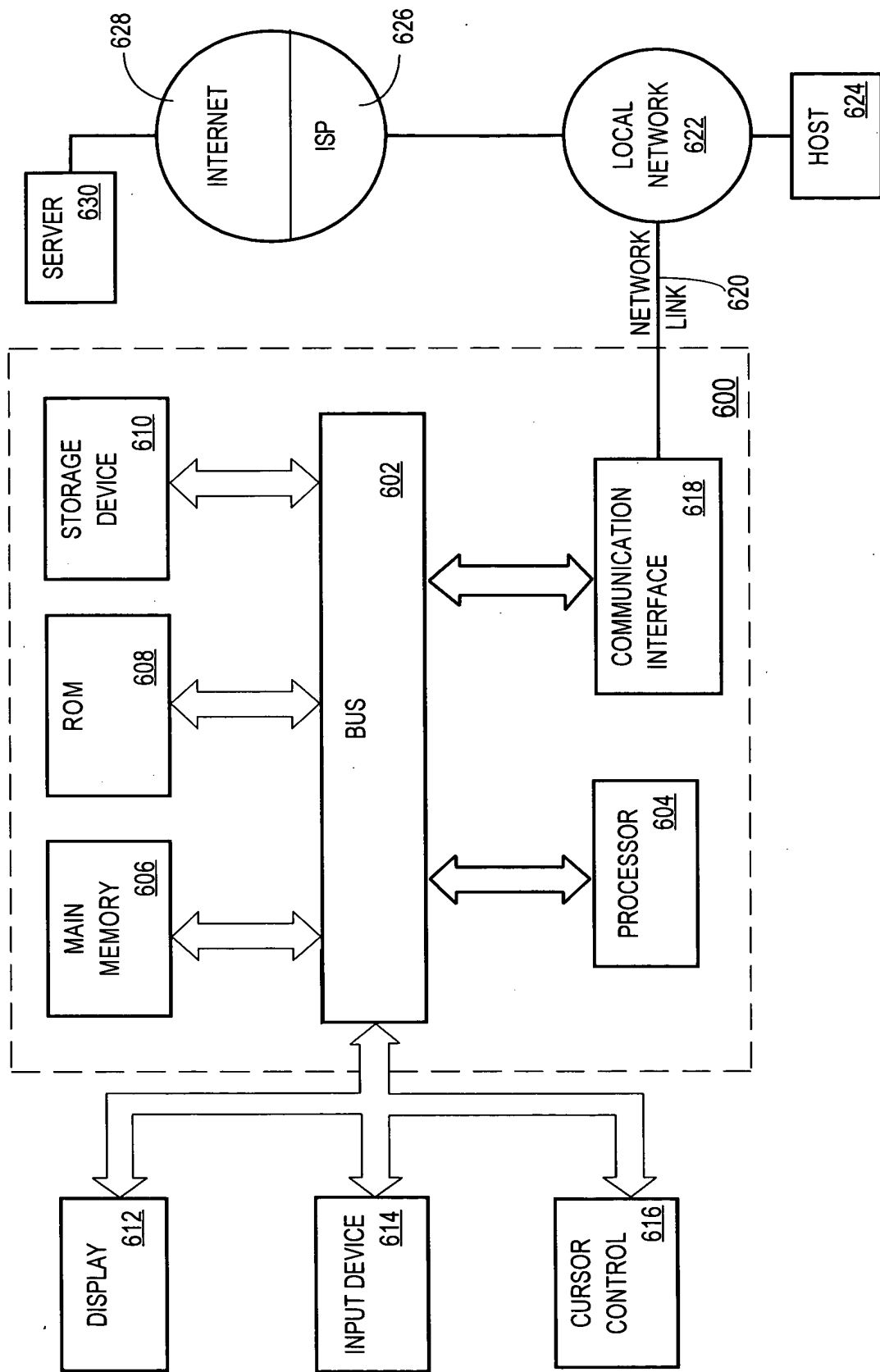


FIG. 7

